



Statewide User Group Meeting
February 27, 2012



Agenda

Tresa Young



Agenda

- Welcome
- Statewide User Group Feedback
- Federal Monitoring Visit Update
- Onsite Visits & Report / System Performance Feedback
- Knowledge Base 2.0
- SACWIS Upgrade
- Case Services / Service Review Update
- Living Arrangement / Custody Module Changes
- ROM
- CRIS-E Interface
- Private Agency Roll Out
- Associated Persons Tab
- SFY 2013 SACWIS Priorities and Feedback



Statewide User Group Feedback

Tresa Young



Feedback

- Approximate 34 Counties Responded
- Most desired Onsite Columbus Meetings
- Most felt meetings were valuable (training and cross-county communication)
- A few liked the idea of targeted focus groups
- A few liked the options to participate via webinar / video, but some noted it creates communication difficulties



Feedback

- State staff would like increased county dialogue and involvement
- Mixed feedback about how information is shared with other county staff
- Other improvement ideas?



Federal Monitoring Visit Update

Tresa Young



Federal Monitoring Visit Update

- Onsite Federal “Monitoring Visit” still targeted for July 2012
- Review system progress and remaining federal compliance issues
- Two (2) Onsite Counties to be determined
- Using onsite county system performance meetings to discuss related issues
- Mock reviews possibly in May



Issues

- System Issues
 - Interfaces, Financial Reconciliation, Navigation, System Performance
- County Issues
 - Use of ancillary systems to capture / log child welfare data, inconsistent / untimely data entry, use of paper records / documentation



Onsite Visits & Report / System Performance Feedback

Tresa Young, Sylvan Wilson &
Fred Dowdy



Onsite Visits & Report / System Performance Feedback

Visits

- Completed in Montgomery, Portage, Cuyahoga and Summit
- Planned in Lucas, Hamilton and Butler

Common Themes

- Improved report performance
- Local installation / system compatibility issues with browsers, security tools, etc.
- Direct examples of error messages and system performance issues



Other Concerns

- Desire to review project priorities
- Advanced technical documentation for releases
- Multiple policy related issues
 - Flexibility similar to AR and New Incident after 4-day safety assessment, etc.
- More flexibility in Activity Logs
- Easier services data entry
- SACWIS Field Assistant / Mobile
- FCM workload
- Longer time-out window
- Ability to access multiple screens





Fred Crawley / Sylvan Wilson / Fred Dowdy

- Fred Crawley/Sylvan/Fred anything you want to add



Question Break

Questions / Comments Regarding

Onsite Visits Report /
System Performance





Knowledge Base 2.0

<http://jfskb.com/sacwis/>

Angie Reed



Knowledge Base

- Ability to login and interact with SACWIS community
- Enhanced search functionality
- Top news flash, most read articles, most popular articles (combined and by module)
- Events calendar
- Ability to share comments on articles
- Private agency page
- Forum & Wall – Wall is for simple questions; Forum is for more in-depth topics
- List of registered SACWIS community members



KB Home Page

Login

Enhanced Search

Top menu based on SACWIS modules

The screenshot shows the Ohio SACWIS Knowledge Base home page. At the top left is the Ohio SACWIS logo. To its right is a login section with fields for 'Username' (containing 'jiskb') and 'Password' (masked with dots), a 'Remember me' checkbox, and 'Login', 'Forgot login?', and 'Register' links. Below the login section is a horizontal menu with tabs for 'Intake', 'Case', 'Provider', 'Financial', and 'Administration'. A search bar is located below the menu. On the left side, there is a 'Main Menu' box with links for 'Home', 'Training Videos', 'Important Links', and 'Private Agencies'. The main content area is divided into several sections: 'SACWIS News' featuring an article titled 'Active/Resolved Ticket Reports' with a 'Full story >>' link; 'Most Read Articles' listing five articles; 'Latest Articles' listing five articles; 'SACWIS Events' showing a calendar for February 2012; 'Coming Events' listing several upcoming events; and 'Who's Online' showing 'None'.

Top News

Most read articles

Events and Calendar

Newest posted or modified articles



KB Case Category



Username Password Remember me [Forgot login?](#) [Register](#)

[Intake](#) **[Case](#)** [Provider](#) [Financial](#) [Administration](#)

You are here: [Home](#) > [Case](#)

Search...

Main Menu

- [Home](#)
- [Training Videos](#)
- [Important Links](#)
- [Private Agencies](#)

Most Read Case Articles

- [Recording a Living Arrangement](#)
- [Adding Person Characteristics for AFCARS Reporting](#)
- [Creating a Placement Discharge Record for AFCARS Reporting](#)
- [Managing Case Services](#)

Latest Case Articles

- [Will the ODJFS 01616 form be in SACWIS, how about the CSI?](#)
- [Request for Creation of Legal Status Records](#)
- [Request for Creation of Initial Removal, Placement and Leave Records](#)
- [Recording Court Hearing Information](#)

After clicking a module area, the most read and newest articles will appear from that specific area of SACWIS (example: case category)

- [Case Opening/Closure](#)
- [Case Activity Log](#)
- [Placement](#)
- [Alternative Response](#)
- [ICPC/ICAMA](#)
- [Case Plans/Reviews/SAR](#)
- [Case Services](#)
- [Independent Living/NYTD](#)
- [Case Transfer](#)
- [Case Merge](#)
- [Court](#)
- [Adoption](#)
- [Questions/Hints/Tips](#)

Sub-categories of the selected area will also appear (example: subs of case category)



KB Search Functionality

Search

Search Keyword:

Searching "Provider Activity"

Total: 7 results found.

Search by all words, any word, or exact phrase

Search for:

All words Any words Exact Phrase

Ordering:

Vary the order of your search results

Search specific areas of the knowledge base

Search Only:

Categories Contacts Articles Newsfeeds

Weblinks ATTACHMENTS Events

Display #

Search results

1. [SACWIS Notes, Tips & Tidbits - One County's Observations](#)
 (General Info)
 ... like" if you think they have possible different spellings. Search diligently before adding someone. You MUST have a provider record. If you get an "error" ...
 Created on 15 February 2012
2. [Question: How do you enter the results of Foster/Adoption Home finger prints in SACWIS?](#)
 (Provider)
 ... members) in separate Activity Logs in the Provider record in the following manner: Contact Type = General Category = Foster Home Applicant, Adoptive Home Applicant and/or Foster/Adoptive Applicant



KB YouTube Link

Main Menu

- Home
- Training Videos
- Important Links
- Private Agencies

The Ohio SACWIS Project | 0 subscribers | 25 video views | Edit Channel

Featured | Feed | Videos | Search Channel

Playlists (6) | Date added (newest - oldest)

Uploaded Videos

Playlists

Playlist Name	Number of Videos
Administrator Module	1 video
Financial Module	3 videos
Provider Module	11 videos
Case Module	3 videos
Intake Module	1 video
Private Agencies	14 videos

Playlists broken down by SACWIS modules



KB Important Links

The screenshot shows the Ohio SACWIS Knowledge Base website. At the top left is the logo with the text "Ohio SACWIS Knowledge Base". To the right are login fields for "Username" and "Password", a "Remember me" checkbox, and "Login" and "Forgot login?" buttons. Below the logo is a navigation menu with tabs for "Intake", "Case", "Provider", "Financial", and "Administration". A breadcrumb trail reads "You are here: Home > Important Links". The main content area features a search bar and a list of links: "SACWIS Production", "SACWIS Staging", "BIC", "ROM", "eManuals", and "CVS Use Case Repository". A "Main Menu" box on the left lists "Home", "Training Videos", "Important Links", and "Private Agencies". A message at the bottom states: "There are no articles in this category. If subcategories display on this page, they may contain articles."

Links to
SACWIS
related
sites



KB Private Agency Link

Intake Case Provider Financial Administration

you are here: [Home](#) > [Private Agencies](#)

Search... Search...

Main Menu

- [Home](#)
- [Training Videos](#)
- [Important Links](#)
- [Private Agencies](#)

Private Agency Home Page

[Training Videos Playlist](#) | [Private-Agency Forum](#)

Helpful Articles

- [-Adding Provider Skills in SACWIS](#)
- [Completing a Provider Search for Private-Agencies](#)
- [Generating a Provider Directory Report](#)
- [Logging In, Changing or Resetting Your SACWIS Password](#)
- [Navigating the Provider Overview Screen](#)
- [Processing Private-Agency Foster Parent Training Manual Payments](#)
- [Recording an Activity Log on a Provider Record](#)

<http://jfskb.com/sacwis/index.php/privates>



KB Registered User Menu / Profile

The screenshot shows the user profile page for 'test' in the Ohio SACWIS Knowledge Base. The page includes a search bar, a main menu, a user menu, and a profile summary with various statistics. A callout box points to the 'Contact Info' tab, indicating that user activity can be viewed in the knowledge base.

Hi, test [Logout](#)

Ohio
SACWIS Knowledge Base

[Intake](#) | [Case](#) | [Provider](#) | [Financial](#) | [Administration](#)

you are here: [Home](#) > [My Profile](#) > test

Search...

[Edit](#)

test Profile Page

Main Menu

- [Home](#)
- [Training Videos](#)
- [Important Links](#)
- [Private Agencies](#)

User Menu

- [My Profile](#)
- [SACWIS Forum](#)
- [SACWIS Wall](#)
- [Community List](#)

Hits: 0
Online Status: ● ONLINE
Member Since: 6 days ago
Last Online: Now
Last Updated: -
Forum Ranking: -
Total Posts: -
Karma: -

[Contact Info](#) | [Forum](#) | [Additional Information](#) | [My Wall Posts](#) | [Groups](#)

test

Users can create and view other profiles.

Can also see user activity in the knowledge base



KB SACWIS Forum

Intake Case Provider Financial Administration

you are here: [Home](#) > [SACWIS Forum](#)

Search...

Main Menu

- Home
- Training Videos
- Important Links
- Private Agencies

User Menu

- My Profile
- [SACWIS Forum](#)
- SACWIS Wall
- Community List

Welcome, test
Last Visit Date: Today
[Logout](#)

[Private Messages](#)

Kunena
(1 viewing) test

Mark all topics read

Board Categories Go

Main Forum
This is the main forum section. It serves as a container for categories for your topics.

	Reporting Group BIC (0/0) ROM (0/0) Custom Reports and Data Extracts (0/0)	0 Topics	0 Replies	No Posts
	SACWIS Users Intake (0/0) Case (0/0) Provider (0/0) Financial (0/0) Administration (0/0)	0 Topics	0 Replies	No Posts
	Private Agencies Forum for discussions among private agency users.	0 Topics	0 Replies	No Posts

Who is online
In total there are 1 user Online :: 1 Member and 0 Guests

test

Legend :: [Site Administrator](#), [Global Moderator](#), [Moderator](#), [User](#), [Guest](#)

Kunena Forum Statistics

Total Messages: 0	Total Subjects: 0	Total Users: 9	Latest Member: valenl
Total Sections: 1	Total Categories: 11		
Today Open: 0	Yesterday Open: 0		
Today Total Answer: 0	Yesterday Total Answer: 0		

[User List >](#)
[More Statistics >](#)

Broken down by specialized areas

<http://jfskb.com/sacwis/index.php/sacwis-forum>



KB SACWIS Wall

Intake Case Provider Financial Administration

You are here: Home > CB GroupLive > Categories Overview > SACWIS User Groups by Module > SACWIS Wall

Search... Search...

Main Menu

- Home
- Training Videos
- Important Links
- Private Agencies

User Menu

- My Profile
- SACWIS Forum
- SACWIS Wall
- Community List

SACWIS Wall

The SACWIS Wall

Group Menu

- Leave Group
- Back to Category

Group Information

Groups: 0
Users: 2
Owner: jfskb
Type: Open
Access: All Registered Users
Category: SACWIS User Groups by Module
Created: 02/10/2012

Who's Online

- test

Wall Users Invites

New Wall

10

test **02/16/2012 07:27:39** #6

Does anyone know when the next SACWIS user group is???

Reply Edit Delete

5

jfskb **02/16/2012 07:29:00** #7

Yes! Right Now!! Your missing it!!!

<< Start < Prev 1 Next > End >>

jfskb **02/13/2012 06:03:23** #4

Welcome to the SACWIS wall! Please feel free to use this for quick questions and our forum for more in depth discussions. To make a post click on "new wall" at the top of the page.

<< Start < Prev 1 Next > End >>

Ability to post to the wall



KB Community List

Intake Case Provider Financial Administration

you are here: Home > Community List > Members List

Search...

[Search Users](#)

Members List
SACWIS Knowledge Base has 9 registered users

- Main Menu**
- Home
 - Training Videos
 - Important Links
 - Private Agencies
- User Menu**
- My Profile
 - SACWIS Forum
 - SACWIS Wall
 - [Community List](#)

User Listing

Image	Username	Other
	gheric01	Online Status: ● OFFLINE Member Since: 15 days ago Last Online: 2 days ago
	hhinzman	Online Status: ● OFFLINE Member Since: 15 days ago Last Online: 3 days ago
	jfskb	Online Status: ● OFFLINE Member Since: 3 months ago Last Online: Now
	reeda	Online Status: ● OFFLINE Member Since: 15 days ago Last Online: 17 hours ago
	Rhonda	Online Status: ● OFFLINE Member Since: 15 days ago Last Online: -
	test	Online Status: ● ONLINE Member Since: 6 days ago Last Online: Now
	valent	Online Status: ● OFFLINE Member Since: 3 days ago Last Online: 2 days ago
	WLLIL16	Online Status: ● OFFLINE Member Since: 15 days ago Last Online: 3 days ago
	wilsot10	Online Status: ● OFFLINE Member Since: 15 days ago



Questions Break

Questions / Comments Regarding

<http://jfskb.com/sacwis/>





SACWIS Upgrade

John Richards / Iroabuchi Arum



What is SACWIS Environment Upgrade?

- Several key components of the existing SACWIS infrastructure are at end-of-life.
- Upgrading the existing infrastructure includes but is not limited to the following:
 - The System middleware WAS 5.1 → WAS 7.0
 - The Database Oracle 9i → Oracle 11gR2
 - The original hardware Sun Servers → IBM P750 Servers



Impact to SACWIS Users

- This is an infrastructure upgrade project to mitigate the risk of running a Statewide application in an unsupported platform
 - No impact to SACWIS users when using the SACWIS functionality as it is now
 - No impact in Access level, Reporting, Research and Development (Statistical Data)
 - No impact in Application performance
 - No additional measures or means required to access SACWIS Application



SACWIS Environments

- 11 Non-Prod Environments (Dev, System, UAT, ADHOC, Training, Staging, Implementation, Validation, OFC Cube Report, etc.)
- 1 Production Environment
- User Acceptance Testing can be scaled up to Production





Milestone Dates

- **Build Development, System Testing and UAT Environments with Online & Reports**
 - Completed
- **Perform Load Testing in UAT**
 - Due by 3/2/2012
- **Build Production Environment**
 - Due by 3/2/2012
- **Perform Load Testing in Production**
 - Due by 4/23/2012
- **County Users Testing in ADHOC Reporting Environment**
 - Due Between 4/23/12 and 5/17/12
- **Production Cutover**
 - Due between 5/26/12 – 5/28/12
- **Build Remaining Non-Critical Environments**
 - Due by 7/23/12





Advantages

- A New / Stable Home for SACWIS
- Equal or Better Performance
- Faster Refresh of Non-production Databases from Production
- Lower Maintenance Cost
- Growth for Future Expansion
- Improved Trouble Shooting Methods (Application and Infrastructure) for Quicker Resolution / Fixes
- Higher Savings for Agency



SACWIS Upgrade

- Online and Reports build for Development, System Testing and UAT environments have been completed and validated
- Regression Testing is completed in Development, System Testing and UAT by Testing Team
- Production Environment build with Online and Reports is on target to deliver by 02/14/2012



SACWIS Upgrade

- Load Testing in UA will begin on 02/16/2012 and expected to complete by 03/02/2012.
- Comprehensive Load Testing in UAT will begin on 02/16/2012 and expected to complete by 03/02/2012.
- Comprehensive Testing by SACWIS BAs (OFC) is planned to start on 02/13/2012.
- Batch Jobs build in Development, System Testing and UAT are expected to complete by 02/19/2012.
- SACWIS Upgrade Project Go Live is planned on Memorial Day weekend (05/26 - 05/28/2012).



Question Break

Questions / Comments Regarding

SACWIS Upgrades





Case Services / Service Review Update

Cheryl Wolfe



Case Services / Service Review Update

- **Case Services and Service Review** changes to ensure “unlinked” or “never linked” services pull into the SACWIS case review functionality were incorporated into Build 1.116 in early January 2012. These enhancements improved the case review functionality while ensuring consistency with state/federal laws.



Case Services / Service Review Update

- Many counties participated in multiple design and testing sessions to ensure service changes were made to improve availability of required information. Entering services and linking them to case plans is a critical aspect of assessing the impact of child welfare strategies to expected safety, permanency and well being outcomes.



Case Services / Service Review Update

- The flexibility to apply services to multiple members was implemented to reduce data entry burden on caseworkers. Services information is also critical to understand the total cost, document reasonable efforts and comply with state and federal laws. We realize counties have some apprehension about documenting services in SACWIS and many are at different stages of readiness.



Case Services / Service Review Update

By adding case services and service review information into SACWIS, users can review the comprehensive impact of all services provided by, arranged for, or paid by an agency, including those services not linked to a Case Plan.

The Policy team is partnering with SACWIS staff and counties to review the anticipated workload for “linking” and/or “end dating” services. A procedure letter will be released soon on this topic.



Case Services / Service Review Update

- **Adding a Case Service**
In the **Service** field, select **Case Member** or **Caregiver/Caretaker** from the drop-down list.
- **Important: You can only select Caregiver/Caretaker** when one of the children is in placement or a living arrangement
- Click the **Add Case Services** button.

Justification/Waiver
▶ **Case Services**
Court
Living Arrangement
Initial Removal
Placement Request
Placement
Visitation Plans

Case Services

Service:

Result(s) Page 1 of 1

	Service Category / Type	Service Classification	Effective Dates	
edit	Diagnostic/Drug Diagnostic Services	Case Member	06/06/2011 -	delete service_end

⊕ Case Member / Caregiver / Caretaker History



Case Services / Service Review Update

On the Service Information Screen:

- Enter the date in the **Effective Date** field.
- In the **Service Category** field, select the category from the drop-down list.
- In the **Service Type field**, select the type from the drop-down list.
- In the **Case Member Name** field, select the name from the drop-down list.
- • Click the **Add Status / Provider** button.



Case Services / Service Review Update

Service Information

Agency:
Risk Contributors: None

Effective Date: * **Estimated Service End Date:**

Service Category: * **Service Type: ***

Member Service Status History

Current Status All Statuses

Case Member	Status	Provider	Service Description	Provider Address	Status Begin Date/End Date	Created in Error
-------------	--------	----------	---------------------	------------------	----------------------------	------------------

Case Member Name: *



Case Services / Service Review Update

- In the **Status field**, select the appropriate status from the drop-down list.
 - Select a date in the **Status Begin Date** field.
- The **Link Provider** button will only be enabled if the status types of **Referred, Scheduled or Provided** are selected.



Case Services / Service Review Update

Status Details

Case Member Name: _____

Service Category: Counseling Service Type: Family Counseling

Status: * ⓘ

Status Begin Date: * ⓘ

Status End Date: ⓘ * The following end information will only be saved if an end date is entered

End Reason: ⓘ Secondary End Reason: ⓘ

Participation Frequency

Expected Participation Frequency	How Long	Start Date	End Date
----------------------------------	----------	------------	----------

[Add Frequency](#)

Provider Information

Provider	Provider Address
----------	------------------

[Link Provider](#)



Case Services / Service Review Update

- To add a case member's participation frequency, click the **Add Frequency** button on the **Status Details** screen.

A screenshot of a web-based form titled "Expected Frequency". The form contains several input fields: "Case Member Name:" (text input), "DOB:" (text input), "Expected Participation Frequency: *" (text input with "1 time" and a "Weekly" dropdown), "Expected Duration:" (text input with a dropdown), "Start Date: *" (text input with "05/05/2011" and a calendar icon), and "End Date:" (text input with a calendar icon). Below the form are "OK" and "Cancel" buttons. A yellow tooltip box is positioned below the "Start Date" field, containing the text: "The Expected Frequency Start Date should be the date of the first scheduled appointment."

Expected Frequency

Case Member Name: _____ DOB: _____

Expected Participation Frequency: * 1 time Weekly

Expected Duration: _____

Start Date: * 05/05/2011 End Date: _____

OK Cancel

The Expected Frequency Start Date should be the date of the first scheduled appointment.



Case Services / Service Review Update

- To add a case member's service goal, click the **Add Service Goal** on the Status Details screen.

Case ID: Case Status: Open (04/03/2011)
Case Name: Case Category: Ongoing

Status Details

Case Member Name: Service Category: Case Management Service Type: Case Planning

Status: * Provided ⓘ

Status Begin Date: * 04/27/2011 ⓘ Status End Date: * ⓘ * The following end information will only be saved if an end date is entered

End Reason: ⓘ Secondary End Reason: ⓘ

Participation Frequency

Expected Participation Frequency	How Long	Start Date	End Date
Add Frequency			

Service Goal History

Service Goal	Effective Date
edit Prevention	04/20/2011 delete
Add Service Goal	



Case Services / Service Review Update

- **Linking a Provider**

Linking a provider is **required** for the statuses of **Referred, Scheduled, and Provided**.

- On the **Status Details** screen in the **Provider Information** section, click the **Link Provider** button

The screenshot shows a web interface for 'Provider Information'. It features a table with two columns: 'Provider' and 'Provider Address'. Below the table is a blue button labeled 'Link Provider'.

Provider	Provider Address

[Link Provider](#)



Case Services / Service Review Update

- On the **Provider Match Search Criteria** screen, click the **Search** button.
- Click a **Select** link in the **Provider Match Search Results** section to choose a provider.

Sort Results By:

[Search](#) [Clear Form](#) [Cancel](#)

Provider Match Search Results

Result(s) 1 - 15 of 36 Page 1 of 3

		Provider Name / ID	Provider Category	Provider Status	Current Primary Address	Current Vacancies	Services	Agency
select	view		NONODJFS	ACTIVE		5	Family Counseling-	
select	view		NONODJFS	ACTIVE		9999	Family Counseling	



Case Services / Service Review Update

- **Unlinking a Provider**
- On the **Status Details screen** in the Provider Information section, locate the appropriate row.
- Click the **Unlink** link on the right.

Provider Information

	Provider	Provider Address	
view			unlink

[Link Provider](#)



Case Services / Service Review Update

- **Applying Info to Other Case Members**
In the **Apply to Other Members** section, check the box of the applicable case member(s).
- **Important:** If you click the check box in the header, the system will select all of the case members in the list.
- Click the **Save** button.

The screenshot shows a web-based form titled "Apply to Other Members". It features a table with the following columns: "Case Member", "Status", "Provider", and "Status Begin Date/End Date". The first row has a checked checkbox in the "Case Member" column, the status "Provided", and the date range "07/09/2010 - 05/04/2011". Below the table are "Save" and "Cancel" buttons.

<input type="checkbox"/>	Case Member	Status	Provider	Status Begin Date/End Date
<input checked="" type="checkbox"/>		Provided		07/09/2010 - 05/04/2011
<input type="checkbox"/>				
<input type="checkbox"/>				
<input type="checkbox"/>				
<input type="checkbox"/>				
<input type="checkbox"/>				
<input type="checkbox"/>				

Save Cancel



Case Services / Service Review Update

- **End-Dating a Case Service**
 - On the **Case Services** screen for the case member, click the **Service End** link

Justification/Waiver

Case Services

[Court](#)

[Initial Removal](#)

[Placement Request](#)

[Placement](#)

[Visitation Plans](#)

[Independent Living](#)

[Case Plan](#)

Case Services

Service:

Result(s) 1 to 15 of 25 Page 1 of 2

	Case Member Name (s)	Service Category / Type	Service Classification	Effective Dates	
edit		Case Management/Mentoring Services	Case Member	07/09/2010 -	delete service end

Case Member / Caregiver History



Case Services / Service Review Update

- On the **Service End Details** screen, enter a date in the **End Date** field.
- Select the reason from the **End Reason** field drop-down list.
- Click the **Save** button.

Service End Details

Service Category:	Case Management	Service Type:	Mentoring Services
End Date:	<input type="text" value="05/04/2011"/>		
End Reason:	<input type="text" value="Client Schedule Conflict"/>		
Secondary End Reason:	<input type="text"/>		



Case Services / Service Review Update

- End-Dating a Case Service Member Status Record
- On the **Case Services** screen for the case member, click the **Edit link**.

Service Information

Agency:
Risk Contributors: Caretaker's Abuse/Neglect as a Child, Caretaker's Victimization of Other Children, Domestic Relations (Domestic Violence), Emotional/Mental Health Functioning, Impact of Past Services, Parenting Practices, Response to Stressors

Effective Date: * **Estimated Service End Date:**

Service Category: * **Service Type: ***

Member Service Status History
 Current Status All Statuses

	Case Member	Status	Provider	Service Description	Provider Address	Status Begin Date/End Date	Created in Error
edit authorize	-	Provided		Case Planning - Family Team Meeting		07/09/201	

Case Member Name: *



Case Services / Service Review Update

- **Completing a Service Review within a Case Review**

Case Review Topics

Case Review Type: Semiannual Administrative Review Review for Case Plan Number: 2.00 Status: In progress

Topic	Status
Identifying Information	Completed
Safety Review	Not Provided
Service Review	Progress Provided for 0 of 3 Risk Contributors
Strength and Needs Update	Not Completed
Risk Reassessment	Not Completed
Custody/PSUP/In-Home Supportive Services	Not Provided
Permanency Information	Not Provided
Permanency Goals	Progress Provided for 0 of 3 Children
Signature/Notice Information	0 Signatures(s) Provided
Case Analysis	Not Completed



Case Services / Service Review Update

- On the **Current Case Plan Services** tab, click the **Edit Progress** link in the appropriate row and complete the appropriate fields.

Current Case Plan Services		Prior Case Plan Unlinked Services		Services Not linked to Case Plan									
Case ID:		Case Status:	Open (01/15/2011)										
Case Name:		Case Category:	Ongoing										
Case Review Type:	Semiannual Administrative Review	Review for Case Plan Number:	2.00	Status:	In progress								
Service Review Information													
Concerns													
<table border="1"><thead><tr><th></th><th>Name(s)</th><th>Risk Contributors</th><th>Progress Addressing Concerns</th></tr></thead><tbody><tr><td>edit progress services</td><td></td><td>Self Protection Physical/Cognitive/Social Development</td><td></td></tr></tbody></table>							Name(s)	Risk Contributors	Progress Addressing Concerns	edit progress services		Self Protection Physical/Cognitive/Social Development	
	Name(s)	Risk Contributors	Progress Addressing Concerns										
edit progress services		Self Protection Physical/Cognitive/Social Development											



Case Services / Service Review Update

- On the **Current Case Plan Services** tab, click the **Services** link in the appropriate row.

Current Case Plan Services		Prior Case Plan Unlinked Services	Services Not linked to Case Plan	
Case ID:		Case Status:	Open (01/15/2011)	
Case Name:		Case Category:	Ongoing	
Case Review Type:	Semiannual Administrative Review	Review for Case Plan Number:	2.00	Status: In progress
Service Review Information				
Concerns				
		Name(s)	Risk Contributors	Progress Addressing Concerns
edit progress	services		Self Protection Physical/Cognitive/Social Development	



Case Services / Service Review Update

- Click the **Edit** link in the appropriate row

Case ID: Case Status: Open (04/03/2011)
 Case Name: Case Category: Ongoing

Case Review Type: 90 Day Review Review for Case Plan Number: 1.03 Status: In progress

Service Review Details

Case Plan Participant: Response to Stressor
 Resource Management and Household Maintenance

Risk Contributor: Parenting Practices
 Family Roles, Interactions, and Relationships
 Domestic Relations (Domestic Violence)
 Emotional/Mental Health Functioning

Below, identify all Services Provided/Planned to Address this Concern.

Case Member Name(s)	Service Category / Type	Service Classification	Effective Dates
edit Case Member / Caregiver History	Case Management / Case Planning	Case Member	04/20/2011 -
edit Case Member / Caregiver History	Counseling / Domestic Violence Services	Case Member	04/20/2011 -
edit Case Member / Caregiver History	Counseling / Individual counseling	Case Member	04/20/2011 -

[Close](#)



Case Services / Service Review Update

Click the **Service Review** tab

Click the **Add Service Review** and complete fields

Case ID: [] Case Status: Open (04/03/2011)
Case Name: [] Case Category: Ongoing
Service Category: Case Management Service Type: Case Planning

Service/Activity Review Details

Review Information

Review Date: * 02/15/2012 [calendar icon]

<input type="checkbox"/>	Case Member(s) / DOB	Service Recommendation	Barrier Type
<input type="checkbox"/>	[]	[dropdown]	[dropdown]

Recommendation Comments: [text area] [up/down arrows]

Spell Check Clear 2000

Barrier Comments: [text area] [up/down arrows]

Spell Check Clear 2000

Save Cancel



Case Services / Service Review Update

- User will do the exact same things for each of the following tabs “**Prior Case Plan Unlinked Services**” and “**Services Not Linked to Case Plan**”

Current Case Plan Services		Prior Case Plan Unlinked Services	Services Not linked to Case Plan		
Case ID:		Case Status:	Open (01/15/2011)		
Case Name:		Case Category:	Ongoing		
Case Review Type:	Semiannual Administrative Review	Review for Case Plan Number:	2.00	Status:	In progress
Service Review Information					
Concerns					
		Name(s)	Risk Contributors	Progress Addressing Concerns	
edit progress services			Self Protection Physical/Cognitive/Social Development		



Case Services / Service Review Update

Adding a Service Participation
Click the Service Activity Tab

Service Information | **Service Review** | **Service Activity**

Case ID: _____ Case Status: Open (04/03/2011)
Case Name: _____ Case Category: Ongoing

Service Information

Agency: _____
Risk Contributors: Caretaker's Abuse/Neglect as a Child, Domestic Relations (Domestic Violence), Emotional/Mental Health Functioning, Impact of Past Services, Parenting Practices, Response to Stressors

Effective Date: * 04/20/2011 Estimated Service End Date: _____
Service Category: * Case Management Service Type: * Case Planning

Member Service Status History

Current Status All Statuses

	Case Member	Status	Provider	Service Description	Provider Address	Status Begin Date/End Date	Created in Error
edit		Provided		Case Planning		04/27/2011	

Case Member Name: * _____ **Add Status / Provider**

Apply **Save** **Cancel**



Case Services / Service Review Update

The **Service Activity Filter Criteria** screen appears.

In the **Case Service Participant** field at the bottom of the screen, select the appropriate case member.

In the **Activity Start Date** field, select the appropriate date.
Important: The date must be current or in the past, not a future date.

Click the **Add Service Activity** button.



Case Services / Service Review Update

Service Information		Service Review		Service Activity		
Case ID:		Case Status:	Open (04/03/2011)			
Case Name:		Case Category:	Ongoing			
Service Category	Case Management		Service Type	Case Planning		
Service Activity Filter Criteria						
Case Service Participant:	<input type="text"/>		Activity From Date:	<input type="text"/>	Activity To Date:	<input type="text"/>
<input type="button" value="Filter"/>						
Service Activity Results						
Result(s) 1 to 1 of 1					Page 1 of 1	
	Activity Start Date	Activity End Date	Case Service Participant	Participation Status		
edit	10/26/2011			Attended All	delete	
Case Service Participant*	<input type="text"/>		Activity Start Date:*	<input type="text" value="10/28/2011"/>	<input type="button" value="Add Service Activity"/>	
<input type="button" value="Apply"/> <input type="button" value="Save"/> <input type="button" value="Cancel"/>						



Case Services / Service Review Update

The **Add Service Activity** screen appears.

- In the **Participation Status** field, select the appropriate choice from the drop-down list.
- **Important:** The **Service Participation Status** is required for the following service **categories**:
 - Child Care, Counseling, Diagnostic, Education/Training and Mental Health
 - Filling in the calendar information is not required.
 - When complete, click the **Save** button.



Case Services / Service Review Update

Add Service Activity

Case Service Participant: _____ **Participation Status:** *

Activity Start Date: 10/28/2011 Activity End Date: _____

Comments:

October 2011						
Sun	Mon	Tue	Wed	Thur	Fri	Sat
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					



Questions Break

Questions / Comments Regarding

Case Services /
Services Review Update





Living Arrangement / Custody Module Changes

Sharon Graham



Living Arrangement Update

- New Living Arrangement functionality
- Replaces the Child Legal Status functionality
- New **Living Arrangement** Link (Located in the left **Navigation** menu)
- Released in Build 1.117 (February 9th)





Living Arrangement Update

Child Legal Status changes include:

- New **Child Legal Status** records can no longer be added
- New **Child Legal Status** tab can be used to:
 - View current and historical records (using the **View Historical** filter)
 - Edit current records to end-date or mark as created in error



Living Arrangement Update

Home	Intake	Case	Provider	Financial	Administration
			Workload	Court Calendar	Placement Requests

[help](#)

- [Case Overview](#)
- [Activity Log](#)
- [Intake List](#)
- [Safety Assessment](#)
- [Forms/Notices](#)
- [AR Pathway Switch](#)
- [Safety Plan](#)
- [Family Assessment](#)
- [Ongoing Case A/I](#)
- [Specialized A/I Tool](#)
- [Law Enforcement](#)
- [Justification/Waiver](#)
- [Case Services](#)
- [Court](#)
- ▶ Living Arrangement**
- [Initial Removal](#)
- [Placement Request](#)
- [Placement](#)
- [Visitation Plans](#)
- [Independent Living](#)

Living Arrangement

Child Legal Status

Case ID:

Case Status: Open (06/06/2011)

Case Name:

Case Category: Ongoing

Child Legal Status Filter Criteria

From Effective Date:

To Effective Date:

Child's Name:

Created in Error: Exclude Include

Sort Results By:

Current Case Episode View Historical

Filter

Clear Form

Child Legal Status Records

Result(s) 1 - 1 of 1 Page 1 of 1

	Child / DOB	Legal Status	Effective Date	Termination Date	Termination Reason	Created in Error
edit	/ /2011	Custody to Parent/Guardian/Custodian	06/04/2011	12/15/2011	Returned to Parent/Guardian/Custodian	



Living Arrangement Update

New Living Arrangement functionality includes the ability to:

- Record the name of person “Who Holds Legal Responsibility”
- Record “Caretaker(s) Information”
- Record a new method for documenting the Child of a Minor Parent
- Record a living arrangement for children **not** in Agency custody
- Copy an existing Living Arrangement record



Living Arrangement Update

[Attorney Communication](#)

[Intake List](#)

[Safety Assessment](#)

[Forms/Notices](#)

[AR Pathway Switch](#)

[Safety Plan](#)

[Family Assessment](#)

[Ongoing Case A/I](#)

[Specialized A/I Tool](#)

[Law Enforcement](#)

[Justification/Waiver](#)

[Case Services](#)

[Court](#)

▶ [Living Arrangement](#)

[Initial Removal](#)

[Placement Request](#)

[Placement](#)

[Visitation Plans](#)

[Independent Living](#)

[AR Family Service Plan](#)

[AR Family Service Review](#)

[Case Plan](#)

Living Arrangement

Child Legal Status

Case ID: Case Status: Open (01/09/2012)
 Case Name: Case Category: Ongoing

Living Arrangement Filter Criteria

From Begin Date: To Begin Date:

Child's Name: Created in Error : Exclude Include

Sort Results By: Current Case Episode View Historical

Living Arrangement Records

Result(s) 1 - 1 of 1 Page 1 of 1

	Child / DOB	Who Holds Legal Responsibility	Caretaker Name	Begin Date/End Date	End Reason	Agency	Created in Error
edit copy report	/ /2008 ^{as}	R	K	02/21/2012		County Children Services Board	

Child's Name:



Living Arrangement Update

OHIO SACWIS

UAT [2]

home

search

help & training

Logged In:

County Children Services Board

Case > Workload > Living Arrangement

Case ID: [redacted] Case Status: Open (01/09/2012)
 Case Name: Dan Case Category: Ongoing

Living Arrangement Information

Agency: County Children Services Board
 Person ID: 64
 Child Name: L DOB: / /2008
 Begin Date: * 02/21/2012
 Living Arrangement Type: * Kinship Care - Non Relative Home
 Who Holds Legal Responsibility: * Mother

E : / /19
 K ; / /15
 P: / /19:)

Add >

< Remove

Ri . . . / . /15

Caretaker Information

Caretaker	Primary Address	Relationship To Child	Role
[redacted]	OH 4:	Relative	Caretaker



Living Arrangement Update

Comments:

is placed with his

Spell Check Clear 4000

End Date:

End Reason:

Created In Error

Apply Save Cancel



Living Arrangement Update

- Added “Expandos” on the person’s **SACWIS History** screen
 - Living Arrangement History
 - Child Legal Status History



Living Arrangement Update

OHIO SACWIS

UAT [2]

[home](#)

[search](#)

[help & training](#)

Logged In: .

County Children Services B

[Profile](#) | [Education](#) | [Medical](#) | [Employment](#) | [Military](#) | [Legal](#) | [Delinquency](#) | [SACWIS History](#)

Name: [redacted] L

Person ID: [redacted]

DOB: [redacted]

SACWIS History

- Case Member History
- Case Associated Person History
- Intake Participant History
- Intake Reporter History
- Placement History
- Living Arrangement History

Who Holds Legal Responsibility	Caretaker Name	Begin Date / End Date	End Reason	Agency
R	K	02/21/2012		County Children Services Board

Child Legal Status History

Legal Status	Effective Date	Termination Date	Termination Reason
--------------	----------------	------------------	--------------------

- Provider History
- Inquiry History
- PSA History
- Employee History

[Close](#)



Living Arrangement Update

Three (3) new reports for Living Arrangement:

- 1) **Section 10: Living Arrangement History** on **Person Overview** report
- 2) Administration – (Case) report titled: **Living Arrangement Report** (Agency-based information)
- 3) **Living Arrangement Person** report on **Living Arrangement List** screen
 - Scheduled for Build 1.118 (March 1st)

Living Arrangement Records

Result(s) 1 - 1 of 1 Page 1 of

	Child / DOB	Who Holds Legal Responsibility	Caretaker Name	Begin Date/End Date	End Reason	Agency	Created in Error
edit copy report	/ /20	R	K	02/21/2012		County Children Services Board	



Living Arrangement Update

Additional Learning Resources

- **Recording a Living Arrangement Knowledge Base Article (KBA)**
- **Generating Payments and Medicaid for the Child of Minor Parent KBA**
- **Managing Case Services KBA**
- Recorded Webinar on SACWIS Training screen



Maintain Legal Custody / Status

- As part of the Court Overhaul: Upcoming changes to the *Legal Status* records and recording *Custody Episodes*
- Scheduled for Build 1.119 (March 29th)
- UAT Testing (March 13th – 15th)
- Legal Status & Custody Episode KBA (coming soon)
- Legal Status & Custody Episode Webinar (March 23rd)
- No additional Court changes until FY 2013



Maintain Legal Custody / Status

- Streamlining Legal Status and Custody Episode records
- New “expando” *Legal Custody Episode & Status* on the SACWIS History
- Two new links in the left Navigation (replaces the **Court** link)
 - Legal Actions
 - Legal Custody/Status



Questions Break

Questions / Comments Regarding

Living Arrangement
Court Changes Update





Results Oriented Management (ROM) Tool

Tim Doyle-Wenger



Background

- ODJFS, in partnership with Casey Family Programs, selected ROM Reports as a vehicle to deliver critical data to State and County staff
- About ROM
 - ROM - *Results Oriented Management*
 - Developed by the University of Kansas School of Social Welfare
 - Began as a federal project to train child welfare staff to use data and increase state analytic capacity
 - Responded to need for making data more accessible throughout an agency with the goal of improving outcomes for children and families
- ROM Reports is a web-based reporting application
 - In addition to Ohio, nine other states are currently using ROM



About Ohio ROM Reports

- **Data Source is the Ohio SACWIS Application**
- **Ohio ROM Secured Sever**
 - Currently reports are accessed on the ODJFS server
 - Secure (https) server
- **Schedule for Updating Data**
 - Data is refreshed Nightly
- **Amount of History**
 - 3 years, starting with children in care after April 1, 2009
- **Access ROM via**
 - Internet Explorer 7 or later (IE-6 is possible but is not recommended)
 - Firefox or Google Chrome
- **Security Agreement**
 - A JFS 7078 Code of Responsibility is required for access to Ohio ROM Production.
 - Please send all request to the SACWIS Help Desk, Attention: Gary Stought.



Summary of ROM Defects

Critical Past Issues:

- Agency Management Levels
- Entity Too Large
- URL https

- New URL's

ROM UAT - <https://romuat.odjfs.state.oh.us/ROMUAT/Login.aspx>

ROM PROD - <https://rom.odjfs.state.oh.us/jfsreports/login.aspx>

- Visitation Reports



Current Defect Status

- **Nine (9) Defects Remain Open in Quality Center**
 - 1 – Critical
 - 5 – High
 - 2 – Medium
 - 1 – Change Enhancement

[See handout for a complete listing of Open and Resolved Defects]



Ohio ROM's Current Status

- Team continues to work on known Report issues
- Targeting April / May to re-initiate Statewide training





Questions Break

Questions / Comments Regarding

ROM Update





CRIS-E Interface

Crystal Ufferman & Linda Ferguson



CRIS-E Interface

- County JAD Session Held Dec 15th
- Agreement with CRIS-E policy on Eligibility Requirements
- Go live March 30th
- CRIS-E County Testing March 13-15th





CRIS-E Interface

- CRIS-E Security User Groups & Profiles
 - Transfer Data Specialist
 - CRIS-E Notification worker
 - State Worker, Business Analyst, IV-E Policy for financial monitoring
- Additional changes from the original design



CRIS-E Interface

Home Intake Case Provider **Financial** Administration

Workload Services **Eligibility** Payment Benefits JFS 04280/04281 | [help](#) |

- [Eligibility/Reimbursability](#)
- [Adoption Subsidy](#)
- [Medicaid Eligibility](#)
- [Medicaid Mailing Info](#)
- [CRIS-E Inquiry](#)**

CRIS-E Data Inquiry

Public Private

Person Search - or - Person ID: **Go**

Name:	Title IV-E #:
Person ID:	CRIS-E Recipient ID:
DOB:	CRIS-E Case #:
Gender:	Initial Custody Date:
SSN:	Last Query Date:



CRIS-E Interface

CRIS-E Data Inquiry

Public Private

Person Search - or - Person ID: **Go**

Name: _____ Title IV-E #: _____
Person ID: _____ CRIS-E Recipient ID: _____
DOB: _____ CRIS-E Case #: _____
Gender: _____ Initial Custody Date:
SSN: _____ Last Query Date: _____

Launch CRIS-E Information **Clear Form**

[help](#)

CRIS-E Data Inquiry

Public Private

Person Search - or - Person ID: **Go**

Name: _____ Title IV-E #: _____
Person ID: _____ CRIS-E Recipient ID: _____
DOB: _____ CRIS-E Case #: _____
Gender: _____ Initial Custody Date:
SSN: _____ Last Query Date: _____

Launch CRIS-E Information **Clear Form**



CRIS-E Interface

Person Name Test, Chance
 Person ID 123456
 DOB
 Gender Male
 SSN ###-#
 Custody Date 08/25/2011

CRIS-E Potential Matches

	CRIS-E Recipient ID	Name	DOB	Gender
view	9987867767667	Test , Chance		Male
view	6767676767677	Test , Chance		Female
view	9987867762211	Test , Chance		Male
view	9987867762233	Test , Chance		Female
view	9563923469562	Test , Chance		Male

Close

Financial > Eligibility > CRIS-E Inquiry [help](#)

Person Name Test, Chance
 Person ID 123456
 DOB
 Gender Male
 SSN ###
 Custody Date

CRIS-E Case History

Result(s) 1 to 2 of 2

Page 1 of 1

	Case Number	Case Status	Effective Date	Address
view	123456	Open	07/25/2011	4200 E 5th Ave., Columbus OH , 43219
view	234567	Closed	09/16/2009	4200 E 5th Ave., Columbus OH , 43219

Close



CRIS-E Interface

Financial > Eligibility > CRIS-E Inquiry

Person Name Test, Chance	Person ID 123	DOB	Gender Male	SSN ###-#	Custody Date 08/25/2011
------------------------------------	-------------------------	---------------------	-----------------------	---------------------	-----------------------------------

CRIS-E Case Members

T = Transferred to SACWIS M = CRIS-E Match

	Name	Relationship	DOB	Status	Citizen	Recipient ID	Person ID in SACWIS
view	Test, Chance	Son	Active	Y	99878677#	123456
view	Test, Brook	Daughter	Active	Y	67676767#	
view	Test, Shawn	Father	Active	Y	99878677#	234567
view	Test, Brandi	Mother	Active	Y	99878677#	
view	Test, Leroy	Uncle	Closed	N	95639234#	

[Close](#)



CRIS-E Interface

Financial > Eligibility > CRIS-E Inquiry > Data Transfer

Person Name Test, Chance	Person ID 123	DOB	Gender Male	SSN ###-#	Custody Date 08/25/2011
------------------------------------	-------------------------	------------	-----------------------	---------------------	-----------------------------------

Demographics

CRIS-E

Recipient ID	Name	Gender	SSN	DOB	Primary Address	Primary Con
<input type="checkbox"/>	<input type="checkbox"/> Test, Chance	<input type="checkbox"/> Male	<input type="checkbox"/>	<input type="checkbox"/> 6	<input type="checkbox"/>	<input type="checkbox"/>

SACWIS

Recipient ID	Name	Gender	SSN	DOB	Primary Address	Primary Cont
	Test , Chance		XXX			

Employment History

CRIS-E

Begin Date	End Date	Employer	Hours Worked	Monthly Income	Employer Address

SACWIS

Begin Date	End Date	Employer	Hours Worked	Monthly Income	Employer Address

Unearned Income/Benefits

CRIS-E

Type	Monthly Income	Effective Month/Year	Eligibility Calculation

SACWIS

Type	Monthly Income	Effective Month/Year	Eligibility Calculation



CRIS-E Interface

Assets

CRIS-E

Type	Value	Effective Month/Year
Vehicle	\$2,000.00	06/2007

SACWIS

Type	Value	Effective Month/Year
------	-------	----------------------

Financially Responsible School District

CRIS-E

Name	Start Date	End Date
------	------------	----------

SACWIS

Name	Start Date	End Date
------	------------	----------

School History

CRIS-E

School Name	Type	District Name	Beginning Grade	Start Date	End Date
-------------	------	---------------	-----------------	------------	----------

SACWIS

School Name	Type	District Name	Beginning Grade	Start Date	End Date
-------------	------	---------------	-----------------	------------	----------

[Transfer Data to SACWIS](#) [CRIS-E Match](#) [Close](#)



CRIS-E Interface

- Person Module Changes Build Release 1.118
- Knowledge Base Article



Questions Break

Questions / Comments Regarding CRIS-E Interface





Private Agency Roll Out

Colleen Tucker-Buck



Private Agency Roll Out

- March 2nd Private Agencies will have limited access to SACWIS
 - Foster Parent Training Reimbursements
 - Update Acceptance Characteristics
 - Update Placement Criteria
 - Record Foster and Adoptive Home Trainings
- Team will be revisiting access to Provider Activity Logs



Private Agency Roll Out

OHIO SACWIS UAT [1] [home](#) | [help & training](#) | [switch profiles](#) | [log off](#)
 Logged In [riel School, Inc.](#)

Home **Provider** Financial Administration
 Directory Training | [help](#) |

Provider Overview
[Activity Log](#)
[Skills](#)
[Training](#)
[Acceptance Criteria](#)
[Approval/Certification](#)
[Placements/Services](#)

Provider Overview
 Provider Category: Home Provider ID:
 Provider Name: Provider Status: Active
 Primary Address: Primary Contact: Home!

Tickler Summary
 [Mandatory] - Adoptive/Foster Care Home Study Due 01/17/2011

Approval/Certification Information [View Approval/Certification History](#)

Provider Type	Level of Care	Approval/Certification Period	Agency
Foster Care	Treatment Foster Home	09/08/2011 - 09/07/2013	

Provider Assignment Information

Worker Name	Effective Date	Role	Agency

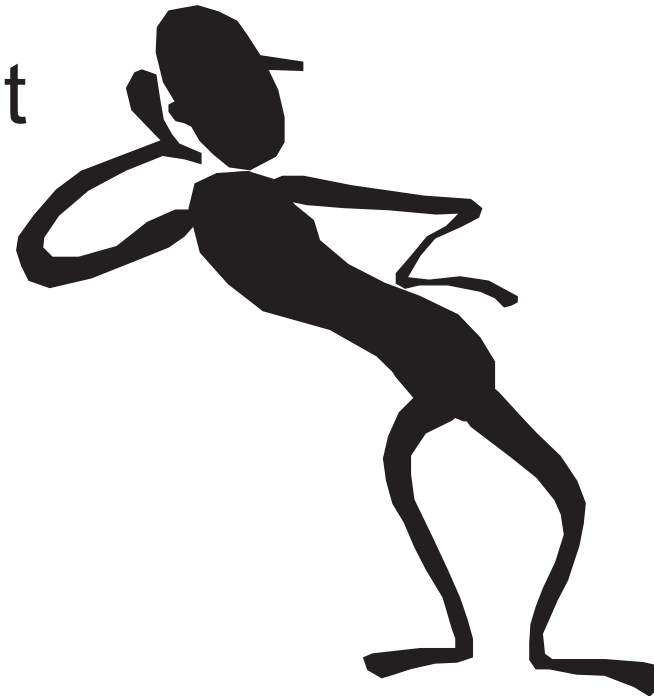
Family Listing Narrative:
 Updated as of:

[Close](#)



Questions Break

Questions / Comments Regarding Private Agency Roll Out





The Importance of Using the Associated Persons Tab

Kevin Bullock



Using the Associated Person Tab

- Allows Information to Follow the Family
 - Much easier to search than activity logs
 - Description narrative allows an accurate account of the relationship to be described
 - Recidivism
 - Information will assist in future case management



Using Associated Persons to Document Family Connections

- Family Search and Engagement - Part of the Ohio PIP
 - Assist other counties with completing a diligent search for family members
 - Storing contacts in a paper isolates information to individual county
 - Able to identify on an Activity Log



Questions Break

Questions / Comments Regarding

Associated Person Tab





FY2013 SACWIS Priorities & Feedback

Tresa Young



Planned SFY 2013 Priorities

- Finalizing Court / Custody Changes
- New Activity Log
- FCM Financial Workload
- Case Services on Closed Cases within episode
- AFCARS views / indicators / error reports
- Field Assistant / Mobile
- SETS / MITS Interfaces
- Additional Management Reports





Thank You





Questions Break

Questions / Comments

Any more??

